

# Brief on Interpersonal Communication and Risk Management

Duration: 5 Days

Language: Bangla (Native Language) and English

## Course Brief:

This training has been designed to enhance the participant's capabilities necessary for effective interpersonal communication at workplace and microfinance risk identification and management.

## Target Participants:

The target participants include Mid-level to senior level staff including Branch Managers, Programme Managers, Programme Coordinators of MFIs.

## Course Objectives:

After completion of the programme, participants will be able to:

- **DESCRIBE** the meaning of communication, learning techniques to communicate with different stakeholders.
- **DEFINE** learning ability to work harmoniously with others; evaluate and accept responsibilities.
- **EXPLAIN** risk management framework and major risks of MFIs.
- **IDENTIFY**, assess and prioritise risks; develop strategies to mitigate risks.
- **DEFINE** risk management implementation process.
- **IDENTIFY** key roles and responsibilities in mitigating risk at operational level.

