

Brief on Microfinance Operations and Management (10 Days)

Duration: 10 Days

Language: Bangla (Native Language) and English

Course Brief:

The training is designed to improve the overall performance of the microfinance sector by augmenting the capacity of the human resources at various levels. It also aims at increasing the efficiency, effectiveness, impacts and sustainability of the microfinance programme operations and management.

Target Participants:

Mid-level to senior level staff including Branch Managers, Programme Managers, Programme Coordinators, Directors of the NGO-MFIs involved with design, operations and management of the microfinance programme are the target participants of this course.

Course Objectives:

Upon completion of this course, the participants will be able to:

- **DESCRIBE** the emergence and evolution of microfinance in Bangladesh.
- **IDENTIFY** contemporary issues related to product design and explain the process of setting a viable interest rate.
- **PREPARE** microfinance business plan.
- **DESCRIBE** the importance of MIS outline, contents and use of MIS in microfinance for portfolio tracking, analysis, reporting and better decision making.
- **EXPLAIN** the financial statements of the microfinance programme.
- **DEFINE** and identify various risks in microfinance and their controlling mechanisms.
- **DESCRIBE** the causes and consequences of delinquency and explain the various ways of delinquency management.
- **IDENTIFY** the scope of broadening microfinance services and the areas where MFIs need to build further competence to become competitive for ensuring sustainability.

