

## Brief on Microfinance Operations and Management (5 Days)

Duration: 05 Days

Language: Bangla (Native Language) and English

### Course Brief:

The course aims at improving overall performance of the microfinance industry through competence and capacity building of human resources at various levels, and increasing the efficiency, effectiveness, impacts and sustainability of the microfinance programmes through developing a culture of innovation and continuous improvement of the products & services, and overall microfinance operations and management.

### Target Participants:

Junior and Mid-level staff of the MFIs ranging from branch operation managers to loan officers of microfinance programme are the target audiences.

### Course Objectives:

Upon completion of this course, the participants will be able to:

- **DESCRIBE** the emergence, evolution and the present situation of microfinance in Bangladesh.
- **EXPLAIN** the changes, innovation, and emerging issues in microfinance and the challenges of MFIs.
- **IDENTIFY** contemporary issues related to loan interest and explain the process of setting a viable interest rate.
- **ANALYSE** and interpret different financial ratios for MFIs.
- **DESCRIBE** the ways of starting microfinance programme, process of group formation, borrower selection, loan disbursement and realization.
- **DEFINE** and identify various risks in microfinance and their controlling mechanisms.
- **DESCRIBE** organizational communication and rapport building concepts.

